



Dear valuable customer,

24/12/2020

(updated 29/08/2022)

Recently Belgian Customs have implemented a more strict policy regarding export procedures, and this according to the UCC (EU Customs Legislation).

For all export cargo, with a final destination outside the EU Customs Union, the Shippers (or their customs broker) have to register the export customs documents into the terminal operator's system. The terminal operator, at his turn, has to submit this info (before shipment) to the local Customs Authorities.

**This communication is mandatory and prior to any terminal-outgoing transport of cargo.**

Failing to provide the required information, the cargo can/will not be released by the terminal operator for shipment/loading.

Out of several possibilities to communicate the required info, we recommend you to use one of the following channels:

- You (or your customs broker) can communicate direct with the ICO terminal system via **EDI messaging** (transferring customs document type and its 18 digit code per VIN-number);
- You (or your customs broker) can register the required customs information through the “**e-balie** platform”: [apps.portofantwerp.com/ebalie](https://apps.portofantwerp.com/ebalie)  
(Valid for all Belgian ports - the registration and use is free of charge, as long as you don't require any reports)

In case you are not familiar with the channels above, you can contact our agent ([mail@kennedy.be](mailto:mail@kennedy.be)) to help you with the formalities.

Hope to have informed you well, if any questions, do not hesitate to contact our customs specialist Jan Mariën (Office: +32 (0) 2 268 45 88 – [jan.marien@euro-marine.eu](mailto:jan.marien@euro-marine.eu))

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